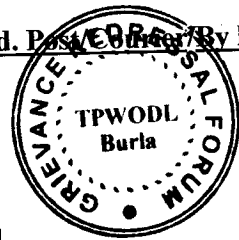


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/SEED/ (Final Order)/2156 (4)

Date: 30/11/2024

**Present:**

Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

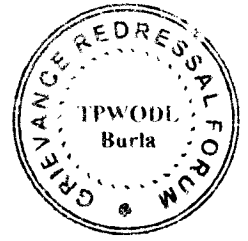
1	Case No.	BRL/837/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Ghasiram Pradhan At-Turipada Dhanupali Dist-Sambalpur		4162-2302-0419	9437149063
3	Respondent/s	S.D.O (E),Dhanupali			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	25.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	25.11.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

*President*  
**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Place of Camp:** SDO Office, Dhanupali

**Appeared**

**For the Complainant-** Ghasiram Pradhan



**For the Respondent -** SDO (Electrical), Dhanupali, TPWODL.

**GRF Case No- BRL/837/2024**

Ghasiram Pradhan

At-Turipada

Dhanupali

Dist-Sambalpur

Consumer No.- 4162-2302-0419

**VRS**

SDO (Electrical), Dhanupali, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

**GIST OF THE CASE**

Ghasiram Pradhan appeared on Dt. 07.03.2024 at the camp held at SDO Office, Dhanupali and submitted a written complaint wherein he has stated billing dispute-heavy outstanding of Rs.61246.00 has been seen in electricity bill since last 3 months & request to revise/rectify the same.

**SUBMISSION OF OPPOSITE PARTY**

The opposite party has submitted photocopy of application of consumer address to SDO, Dhanupali, Sundry adjustment cover sheet & Calculation sheet in this case.

**OBSERVATION**

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer. The complainant has raised objection on billing dispute as mentioned in GIST with prayer to revise the bill. Meter Sl No TPWODL1149167 was installed on 23.06.2023 with IMR '0' & MF 1 where it is found that the KWh reading in meter SL No WCS3530 was 3012. The opposite party has already uploaded the photo of meter & reading thereon. The KWh reading was 8016 on 24.07.2024. The above complainant was served Pl/Avg bills for the period from June 2021 to June 2023. The opposite party has already revised the bill for the period from June 2021 to May 2023 towards defective period assessment & debited Rs.59926.99 which is found correct & in accordance to law. Further, it is also seen that bill revision has also done from 23.06.2024 to 24.07.2024 & credited Rs.3806.40 in the billing of the complainant. So, found no billing dispute hence this Forum is not preferred to pass any order towards revision. During the course of hearing the complainant has prayed for consideration of instalments to clear the bill.

Hence, the instance case petition is hereby dismissed with the direction to opposite to allow suitable instalments to the complainant on application by following departmental formalities so that the complainant will be able to clear the dues.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)  
**Co-opted Member**

**Grievance Redressal Forum**  
Final Order (GRF Case No. BRL/837/2024)  
TPWODL, Burla - 768017

Member (Finance)  
**Member**

**Grievance Redressal Forum**  
TPWODL, Burla - 768017

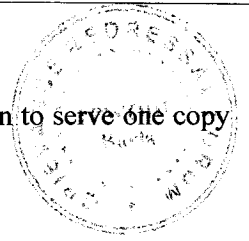
A.K. Satapathy

(President)  
**President**

**Grievance Redressal Forum**  
TPWODL, Burla - 768017


Copy to: -

1. Ghasiram Pradhan, At-Turipada, Dhanupali, Dist-Sambalpur-768005
2. Sub-Divisional Officer (Elect.), Dhanupali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.



"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF". )

  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**